



Tuesday 17<sup>th</sup> September 2013

Dear Rob,

It's been a few weeks now since we were all on site gearing up to deliver the best, most amazing, fun packed Virgin Media Louder Lounge.

Once again, the ante was suitably upped and the general consensus if you missed it, was that Louder Lounge 2013 basically 'smashed it'.

You were an integral part of this year's success. We also know, that whilst the 'live' days are over in a flash, the hard work really begins months in advance. Again, you were part of this process and have been along the way.

So with this in mind, we just wanted to drop you a note personally to tell you that your role in this years Louder Lounge ensured it was successful and we couldn't be more proud of our achievements.

It's been great working with you this year.

Big Love from the ITCH Team and particularly from us,

A handwritten signature in red ink that reads "Mike" and in green ink that reads "Tamsin".

Mike & Tamsin  
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